



BancorpSouth Cares

BancorpSouth Cares about our teammates, customers and communities, and we are here to help during these challenging times. During the COVID-19 (coronavirus) crisis, we will provide advice and guidance to help you manage these times of uncertainty.

Avoiding Fraud in the Midst of COVID-19

Opportunistic fraudsters are looking to capitalize on panic surrounding the COVID-19 pandemic. From phishing attempts to government assistance scams, these bad actors are developing new ways to target consumers. We want to help you keep your account safe and identify fraud before it occurs.



PHISHING

Phishing is a fraudulent attempt to obtain sensitive information like usernames, passwords and debit or credit card details by disguising fraudulent electronic communications. Fraudsters will often develop emails or websites that look similar to government agencies or banks in hopes that you'll willingly input your personal information. Before entering sensitive information online, always verify the legitimacy of the website or mobile application. If you think you're at risk, log off and call the organization directly.



INVESTMENT SCHEMES

Scammers are promoting investment opportunities via fake websites and online advertisements claiming that products of publicly traded companies can prevent or cure COVID-19. Do your research before investing, and always seek a secondary source for information.



ROBOCALLS

While many phone carriers have implemented technology to limit the amount of robocalls, they are still prevalent. If you receive a robocall, don't press any numbers and hang up. According to the FTC, scammers are using illegal robocalls to pitch everything from scam coronavirus treatments to work-at-home schemes. For more information, [review the FTC's tips to avoid coronavirus scams](#).



GOVERNMENT ASSISTANCE SCAMS

With the recent news surrounding government assistance in the wake of the coronavirus pandemic, it's important to remember the government will never call to ask for your bank account or credit card number. Bad actors posing as government employees may contact you offering additional assistance in an attempt to steal your personal information.

For more information about fraud prevention and other COVID-19 related resources, visit our [BancorpSouth Cares Resource Center](#).

At BancorpSouth, we're right where you are, for every stage of your life. We've been through several ups and downs in the last 144 years and have always helped our communities bounce back. Learn more about BancorpSouth's Commitment to Safety & Preparedness by visiting: bancorpsouth.com/safety.

TERMS & CONDITIONS: Insurance and Investments products are: Not a Deposit. Not FDIC-Insured. Not Insured by any Government Agency. Not Guaranteed by the Bank. Not a Condition of Any Bank Loan, Product or Service. May go down in value.

SECURITY: Please remember that BancorpSouth will never ask for personal or account information by email or solicit account information by phone. If you receive a suspicious phone call, text or email, do NOT give out any personal or account information.

EMAIL SUBSCRIPTION: You are currently subscribed to receive emails as [%sys_email%](#). If you no longer wish to receive emails from BancorpSouth you can unsubscribe from this email at any time by clicking below. Please do not reply to this email as this address is not monitored.

QUESTIONS OR COMMENTS?

If you have any questions, please contact us by [clicking here](#), or call us at 1-888-797-7711.



BancorpSouth.com ©2020 BancorpSouth. All rights reserved. Member FDIC.

BancorpSouth | 2910 West Jackson Street | Tupelo, MS 38801